

## **Terms and Conditions – Guided Bike Tour by Rikke Bjerregaard Orry**

### **1. Practicalities and Additional Costs**

Participants are expected to arrive at the agreed meeting point **10 minutes before the tour starts**. Each participant must bring a roadworthy bicycle. Bike rental and any purchases such as sandwiches, snacks, coffee or similar during the tour are not included in the tour fee and must be paid by the participants themselves.

### **2. General information**

The tour is app. 20 km long and takes around 4 hrs. Most of the time we will be biking on safe and dedicated bike lanes, so the tour is generally safe, even if you are not used to biking in city traffic. The speed will be low, and there will be many stops to explain, take photos and share reflections. Parents are responsible for their children and that they are capable of participating in the tour without significant delays of the group. A bike helmet is recommended, but it is not mandatory in Denmark.

### **3. Cancellation by the Participant**

If you are delayed or if you need to cancel the tour, please call me at +45 51 61 32 00 as soon as possible. Please also send an e-mail at [rikke@doingmoregood.dk](mailto:rikke@doingmoregood.dk) to confirm the cancellation.

- If cancelled at least 7 days before the tour, the full amount will be refunded.
- If cancelled at least 24 hours before the tour, 50% of the amount will be refunded.
- If cancelled less than 24 hours before the tour, no refund will be given.

### **4. Cancellation by the Organizer**

The tour may be cancelled by the organizer with a minimum of 24 hours' notice in the event of illness, persistent rain, or other conditions that make it impractical to carry out the tour. In case of cancellation by the organizer, the full amount will be refunded within 8 Danish bank days. For non-EU countries, bank processing time may vary slightly depending on the recipient's bank and currency.

### **5. Payment Terms**

Payment terms are stated on the invoice. In case of late payment, interest will be charged in accordance with the Danish Interest Act, along with applicable reminder fees.

### **6. Liability and Insurance**

Participation in the bike tour is at the participant's own risk.

No insurance has been taken out to cover personal injury, theft, or damage to equipment. Participants are encouraged to ensure that they have valid accident and/or travel insurance that covers any incidents during the tour, including those in traffic.

### **7. Limitation of Liability**

The organizer cannot be held liable for any direct or indirect losses, personal injury, or damage to equipment that may occur during participation in the tour, unless caused by gross negligence on the part of the organizer.

### **8. Disclaimer**

Subject to typographical errors, misunderstandings, and changes in route or program due to weather, traffic conditions, roadwork or unforeseen events. The organizer reserves the right to adjust the route for safety or time-related reasons.